

# XP3plus

## Quick Start Guide



sonim.

# Getting started with your new XP3plus.

## Inbox Components

<b>Sonim XP3plus</b> .....	x1
<b>Battery</b> .....	x1
<b>Battery Cover</b> .....	x1
<b>Wall Charger</b> .....	x1
<b>USB-C Cable</b> .....	x1
<b>Screwdriver</b> .....	x1
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1. Earpiece
2. Notification Bar
3. Primary Display
4. Dynamic Keys
5. Speakerphone
6. Answer/Accept Call
7. Voicemail (Press and Hold)
8. Lock Keypad (Press and Hold)
9. Primary Microphone
10. Back/Clear Key
11. End/Reject/Power On & Off (Press and Hold)
12. Navigation
13. Select
14. Text Input Mode
15. Loudspeaker
16. Lanyard
17. 3.5mm SecureAudio Connector
18. USB-C Charging Port
19. Emergency Button
20. Camera (camera model only)
21. Air Pressure Sensor
22. Flashlight
23. Second Microphone
24. Secondary Display
25. Dynamic/Programmable Key
26. Call Log Button
27. PTT Button
28. Volume Up/Down
29. Battery Cover
30. Memory Card Slot
31. SIM Card Slot
32. Battery Cover Screw
33. Charging Pins



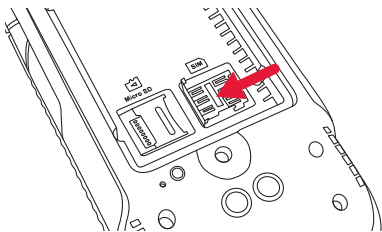
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## How to insert a new SIM card



### Step 1

Use the included screwdriver to unfasten the battery door screw on the back of the phone.

### Step 2

Remove battery door and battery.

### Step 3

Slide the SIM door to the left and open the SIM card tray, insert the SIM card. Close the SIM door by sliding the door to the right until you hear a click to lock it in place.

## How to insert the battery

### Step 1

Insert the battery flush into the cavity such that the four metallic contacts at the top of the battery are aligned with the metallic contacts within the battery compartment.

### Step 2

Close the battery cover by turning the screw in a clockwise direction using the screwdriver provided. Please ensure you do not over-tighten the screw.

## Initial Phone Set-up

Insert the SIM card into your device. Then, insert the battery and screw the battery cover closed. Fully charge your battery (for about 2 hours). Once fully charged, press and hold Power On / Off key to turn power On. After the phone successfully registers with the network, the name of the service provider is displayed in the Navigation Bar. When powering the phone On for the first time, follow the instructions shown on the screen. After the initial set-up is complete, the Home Screen is displayed.

## Make a call

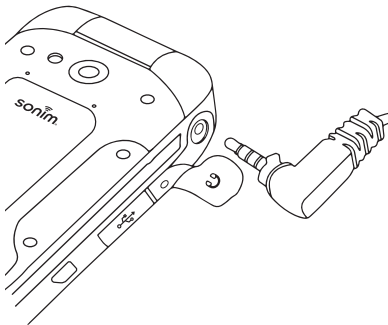
Use the keypad or select a Contact.  
Select the Phone button to enable call.

## Set-up Wi-Fi

### From Home Screen, select App tray:

Settings > Wi-Fi > On > choose network > enter password > Connect

## Using your Sonim SecureAudio 3.5mm Connector



Provides a secure-connection and power for ultra-reliable, ultra-loud and ultra-clear mission critical audio products.

**Visit [sonimtech.com](http://sonimtech.com)** for a broad portfolio of Sonim certified accessories, including remote speaker microphones, headsets, holsters, multi-bay chargers, vehicle kits, and more.

Accessories sold separately.

## SonimWare

Get the most out of your XP3plus by utilizing SonimWare's software tools, apps and utilities designed to improve productivity. Register your company at [sonimcloud.com](http://sonimcloud.com) to get started.

## Battery

The battery in your phone is not fully charged. We recommend charging the phone for 2 hours before use.

## Warranty

Sonim Technologies provides a 3-Year comprehensive warranty on the phone, and a 1-Year warranty on the battery. Please register within 30 days of purchase at [www.sonimtech.com/register](http://www.sonimtech.com/register) to receive product information and updates. For more information related to the warranty, please contact your service provider.

## Support

**Web:** [sonimtech.com](http://sonimtech.com)

**Email:** [support@sonimtech.com](mailto:support@sonimtech.com)

**Phone:** 1-833-697-6646

Monday – Friday (24 hours a day)

Saturday & Sunday (9am-6pm, ET)

**Download a User Guide:** from [sonimtech.com](http://sonimtech.com) or call 1-833-MY-SONIM (1-833-697-6646)

For phone activation support, please contact your carrier.